

Yardley Wood

Address

Yardley Wood station
Highfield Road
Yardley Wood
B28 0BY

Ticket office

Monday:	6:30 AM to 2:00 PM
Tuesday:	6:30 AM to 2:00 PM
Wednesday:	6:30 AM to 2:00 PM
Thursday:	6:30 AM to 2:00 PM
Friday:	6:30 AM to 7:00 PM
Saturday:	8:00 AM to 4:00 PM
Sunday:	9:30 AM to 1:00 PM

General information

Station Operator:	WM
Station Code:	YRD
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Yardley Wood Station is accredited by the Secure Station Scheme**
Customer Help Points:	Yes
Customer Help Points Note:	On both platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park

Operator:	Network West Midlands
Spaces:	100
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	39
Type:	Stands
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Services to Shirley at the public service bus stop outside the station, services to Birmingham will call at public service bus stop opposite the station on Highfield Road near to the junction with Paradise Lane.
Taxi Rank:	Yes
Taxi Rank Note:	Shirley Station A to B 0121 733 3000 Senator 0121 474 2424 Able 0121 694 6666
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Access to platforms via ramps from road overbridge 50m long. Step-free access between platforms via ramps and road - 150m. Also direct access from car park to Birmingham platform via short ramp (5m). Platform ramps have handrail on one side only.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	Pick-up possible in car park.
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248998
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

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