

# Winsford

## Address

Winsford station  
Station Road  
Winsford  
CW7 3NF

## Ticket office

<b>Monday:</b>	7:00 AM to 12:00 PM
<b>Tuesday:</b>	7:00 AM to 12:00 PM
<b>Wednesday:</b>	7:00 AM to 12:00 PM
<b>Thursday:</b>	7:00 AM to 12:00 PM
<b>Friday:</b>	7:00 AM to 3:00 PM
<b>Saturday:</b>	7:00 AM to 3:00 PM
<b>Sunday:</b>	Unavailable

## General information

<b>Station Operator:</b>	LN
<b>Station Code:</b>	WSF
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	No

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes
<b>Ticket Office Note:</b>	A Permit to Travel machine is available for use when the Ticket Office is closed. This is located at the station entrance from the car park to Platform 2.

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	Please contact our Contact Centre team on: 0333 311 0006. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day.
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	On both platforms.

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The toilets are located at the front of station building, just outside the Booking Hall (Platform 2). The toilet facilities are available: Monday - Thursday 07:00-12:00, Friday - Saturday 07:00-15:00 and Sunday Closed. The toilet facilities are not available when the Ticket Office is closed.
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Spaces:</b>	28
<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	no
<b>Spaces:</b>	24
<b>Type:</b>	Stands
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	In the event of engineering the bus/coach will collect from: Car park at front of station
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	Winsford (WSF) Station Allans 01606 861040 Winsford 01606 550055 Glyn's Cars 01606 594101
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a>

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Booking Office Counter Note:</b>	1 to 1 contact with ticket office staff only
<b>Accessible Public Telephones:</b>	No
<b>Accessible Public Telephones Note:</b>	Public telephones are not accessible
<b>National Key Toilets:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Level access to Liverpool platform via side entrance. Step-free access via slope to Birmingham platform, via pub car park on eastern side of platform. Footbridge with steps between platforms - 33 steps up and down. Step-free route between platforms is via street with dropped kerbs - 410m. Entrance to Booking Hall via 1 step from main entrance, or step free via side gate and platform.
<b>Accessible Taxis:</b>	No
<b>Accessible Taxis Note:</b>	Accessible taxis are not available
<b>Accessible Ticket Machines:</b>	No
<b>Impaired Mobility Set Down:</b>	Yes
<b>Impaired Mobility Set Down Note:</b>	Pick-up possible in car park.
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	0800 0248997 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
<b>Helpline Opening Hours:</b>	Monday to Sunday 8:00 AM to 10:00 PM

The information in this document was generated 27/10/2020 12:52:55