

Wrexham General

Address

Wrexham General station
Station Approach
Regent Street
LL11 1EL

Ticket office

Monday to Friday:	6:15 AM to 7:15 PM
Saturday:	6:45 AM to 7:45 PM
Sunday:	11:30 AM to 7:00 PM

Station details

Alerts

New local lockdown restrictions: Wrexham County Council area. The Welsh Government has tightened coronavirus laws across the Wrexham County Council area to prevent the virus spreading. More information can be found [here](#)

General information

Station Operator:	AW
Station Code:	WRX
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Ticket Office Note:	Outside the station entrance

Passenger services

Lost Property Contact Available:	Yes
Phone number:	03333 211 202
Website:	Go to website
Ticket Gate:	No
Customer Services:	Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales
Customer Help Points:	No

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1. The National key toilets are located on Platform 1; these toilets are operated by a radar key.
Waiting Room:	No
Waiting Room Note:	Situated on platform 2.
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	National Car Parks Ltd
Spaces:	68
Car Parking Contact Available:	No
Phone number:	08450 507 080
Website:	Go to website
Note:	Visit www.ncp.co.uk for parking prices.

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	20
Type:	Stands
Location:	at the station front
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Wait at bus stop in station car park
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Buy a Wrexham & Ruabon PlusBus ticket with your train ticket for discount-priced unlimited bus travel around the town. For details visit www.PlusBus.info

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	Yes
National Key Toilets Note:	The National key toilets are located on Platform 1; these toilets are operated by a radar key.
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	The platform is accessible. Lifts to footbridge serves all platforms.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	03333 211202
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

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