

Worcester Shrub Hill

Address

Worcester Shrub Hill station
Shrub Hill, off Shrub Hill Road
Worcester
WR4 9EJ

Ticket office

Monday:	6:00 AM to 11:00 AM
Tuesday:	6:00 AM to 11:00 AM
Wednesday:	6:00 AM to 11:00 AM
Thursday:	6:00 AM to 11:00 AM
Friday:	6:00 AM to 7:00 PM
Saturday:	7:00 AM to 11:00 AM
Sunday:	9:00 AM to 2:00 PM

General information

Station Operator:	WM
Station Code:	WOS
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	A Ticket Vending Machine is located in the Booking Hall.

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday, 07:00 - 19:00 Saturday and Sunday, 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Worcester Shrub Hill Station is accredited by the Secure Station Scheme**
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1. The National key toilets are located on Platform 1; these toilets are operated by a RADAR key. A RADAR key is available from station staff upon request. The toilet facilities are available: Monday - Sunday 05:15-21:30. The toilet facilities are not available when the Ticket Office is closed.
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Indigo
Spaces:	121
Annual Charge:	£624.00
Daily Charge:	£6.50
Monthly Charge:	£78.00
Off Peak Charge:	£4.60
Weekly Charge:	£24.50
Car Parking Contact Available:	No
Phone number:	0330 1235 247
Website:	Go to website
Note:	Website: https://uk.parkindigo.com/en/west-midlands-trains

Cycling

Cycle Storage Availability:	No
Sheltered:	no
Spaces:	0
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	In the event of engineering, Rail replacement buses will use the public bus stops on Worcester Shrub Hill Road near to the drive to the station
Taxi Rank:	Yes
Taxi Rank Note:	Worcester Shrub Hill (WOS) Station Central 01905 22292 City 01905 726726 Phoenix Radio 01905 610010
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	1 to 1 contact with ticket office staff
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	Yes
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Level access to Booking Hall and platform 1. Also level access entrance via staff car park. Footbridge with 28 steps up and down to platform 2 and for bay platform 3. Also barrow crossing between platform 1 and 2 - available with staff assistance only. Step-free access from platform 2 to platform 3. Platform 1 is divided into 1a and 1b. Automatic doors to Booking Hall.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	No
Accessible Ticket Machines Note:	A Ticket Vending Machine is located in the Booking Hall.
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

The information in this document was generated 27/10/2020 15:49:02