

# Walton-on-the-Naze

## Address

Walton-on-the-Naze station  
The Parade  
Walton-on-the-Naze  
CO14 8DH

## General information

<b>Station Operator:</b>	LE
<b>Station Code:</b>	WON
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	No

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	Monday-Saturday 08:00-20:00 Sunday 10:00-20:00 Bank Holidays 09:00-18:00

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	Located at side entrance.

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	DepartureScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Council Managed Car Park
<b>Operator:</b>	Local Council
<b>Spaces:</b>	0
<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
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<b>Sheltered:</b>	yes
<b>Spaces:</b>	10
<b>Type:</b>	Stands
<b>Location:</b>	To the right of the disabled parking bays.
<b>Cycle Storage CCTV:</b>	No

### Other transport

<b>Location for rail replacement services:</b>	Rail replacement bus stop at station entrance.
<b>Taxi Rank:</b>	No
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Limited local bus services call near station.

### Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Step free access from car park to both platforms
<b>Accessible Taxis:</b>	No
<b>Accessible Taxis Note:</b>	Details of nearest taxis are shown on station information poster
<b>Accessible Ticket Machines:</b>	Yes
<b>Impaired Mobility Set Down:</b>	No
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	0800 028 28 78
<b>Helpline Contact Note:</b>	08:00 - 20:00
<b>Helpline Opening Hours:</b>	Monday to Sunday 8:00 AM to 8:00 PM

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