

Waterloo (Merseyside)

Address

Waterloo (Merseyside) station
South Road
Waterloo
L22 0LY

Station details

Alerts

Un-booked assistance? No problem.

This station offers assistance to customers who have not pre-booked any passenger assistance. We recognise that some customers already travel without having pre-booked assistance. Assistance can still be pre-booked for travel from/to this station

General information

Station Operator:	ME
Station Code:	WLO
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	No
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Merseyrail
Ticket Office Note:	Station concourse

Passenger services

Lost Property Contact Available:	No
Phone number:	0151 955 2368
Website:	Go to website
Ticket Gate:	No
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	Kiosk
Station Buffet:	No
Station Buffet Note:	Cold drinks vending machine Food vending machine
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	30
Type:	Compound
Location:	platform
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	South Road, Waterloo, Liverpool
Taxi Rank:	Yes
Taxi Rank Note:	www.traintaxi.co.uk
Bus Service:	Yes
Bus Service Note:	For onward travel information click here or contact the Traveline on 0871 200 2233

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	All disabled passengers will be offered assistance by station staff.
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	"This station has step free access to all platforms / the platform" Car park is step free to Liverpool platform only. Access to Ormskirk platform and ticket office are via st
Accessible Taxis:	No
Accessible Taxis Note:	www.traintaxi.co.uk
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0151 555 1111
Helpline Opening Hours:	Monday to Friday 7:00 AM to 7:00 PM

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