

Workington

Address

Workington station
Belle Isle Place
Workington
CA14 2UZ

Ticket office

Monday:	6:00 AM to 7:45 PM
Tuesday:	6:00 AM to 7:45 PM
Wednesday:	6:00 AM to 7:45 PM
Thursday:	6:00 AM to 7:45 PM
Friday:	6:00 AM to 7:45 PM
Saturday:	6:00 AM to 7:45 PM
Sunday:	12:30 PM to 6:30 PM

General information

Station Operator:	NT
Station Code:	WKG
Staffing Level:	fullTime
CCTV:	No

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Northern

Passenger services

Lost Property Contact Available:	No
Phone number:	08002006060
Website:	Go to website
Ticket Gate:	No
Customer Services:	08002006060
Customer Help Points:	No

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	Yes
Waiting Room:	No
Waiting Room Note:	yes and canopies
Passenger Information Systems:	DepartureScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Northern
Spaces:	6

Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	20
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Pick up and Drop off outside the front of the station
Taxi Rank:	Yes
Taxi Rank Note:	www.traintaxi.co.uk
Bus Service:	Yes
Bus Service Note:	Busline 0871 200 2233

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	Ticket office staff make every effort to provide the assistance that disabled passengers require.
Accessible Public Telephones:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	Level access to both platforms via staff operated foot crossing only with staff assistance during staffing hours. Otherwise short flight of steps onto Barrow platform with stepped footbridge onto Carlisle platform.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	No designated area is provided. The station front may be used for set down purposes.
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 138 5560 text relay 18001 0800 138 5560
Helpline Opening Hours:	Monday to Sunday 24 hours

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