

Widnes

Address

Widnes station
Victoria Avenue
Widnes
WA8 7TJ

Ticket office

| | |
|-------------------|--------------------|
| Monday: | 7:00 AM to 2:25 PM |
| Tuesday: | 7:00 AM to 2:25 PM |
| Wednesday: | 7:00 AM to 2:25 PM |
| Thursday: | 7:00 AM to 2:25 PM |
| Friday: | 7:00 AM to 2:25 PM |
| Saturday: | 7:00 AM to 2:25 PM |
| Sunday: | Unavailable |

General information

| | |
|--------------------------|----------|
| Station Operator: | NT |
| Station Code: | WID |
| Staffing Level: | partTime |
| CCTV: | Yes |

Ticket buying & collection

| | |
|--------------------------------|--------------------------------|
| Oyster Pre Pay: | No |
| Oyster Validator: | No |
| Smartcard Issued: | Yes |
| Smartcard Validaton: | No |
| Oyster Topup: | No |
| Prepurchase Collection: | Yes |
| Smartcard Topup: | Yes |
| Ticket Machine: | Yes |
| Penalty Fares: | Applicable Operators: Northern |

Passenger services

| | |
|---|-------------------------------|
| Lost Property Contact Available: | No |
| Phone number: | 08002006060 |
| Website: | Go to website |
| Ticket Gate: | No |
| Customer Services: | 08002006060 |
| Customer Help Points: | No |

Station facilities

| | |
|--|--|
| ATM Machine: | No |
| Baby Change: | No |
| Seated Area: | Yes |
| Shops: | No |
| Station Buffet: | No |
| Telephones (Cards & Coins): | Yes |
| Toilets: | No |
| Waiting Room: | No |
| Waiting Room Note: | Awning/canopy on Liverpool platform, shelter on Manchester platform. |
| Passenger Information Systems: | DepartureScreens, Announcements |

Car parking

| | |
|---------------------|------------------|
| Car parking: | Yes |
| Name: | Station Car Park |
| Operator: | Northern |
| Spaces: | 50 |

| | |
|---------------------------------------|-------------------------------|
| Car Parking Contact Available: | No |
| Website: | Go to website |

Cycling

| | |
|------------------------------------|---------|
| Cycle Storage Availability: | Yes |
| Sheltered: | no |
| Spaces: | 7 |
| Type: | Lockers |
| Cycle Storage CCTV: | Yes |

Other transport

| | |
|--|---|
| Location for rail replacement services: | Pick Up / Drop Off on Birchfield Road - at the service bus stop adjacent to the cemetery wall for services towards Warrington and in the layby at the entrance to Victoria Park for services towards Liverpool. |
| Taxi Rank: | Yes |
| Taxi Rank Note: | www.traintaxi.co.uk |
| Bus Service: | Yes |
| Bus Service Note: | None. Busline 0871 200 2233 |

Accessibility

| | |
|--|--|
| Accessible Booking Office Counter: | No |
| Accessible Booking Office Counter Note: | Ticket office staff make every effort to provide the assistance that disabled passengers require. |
| Accessible Public Telephones: | No |
| Induction Loop: | Yes |
| Wheelchairs Available: | No |
| Ramp For Train Access: | Yes |
| Step Free Access: | Yes |
| Step Free Access Note: | Step free access to Liverpool platform from station front. Separate ramp access from road bridge to Manchester platform. |
| Accessible Taxis: | No |
| Accessible Ticket Machines: | Yes |
| Impaired Mobility Set Down: | No |
| Impaired Mobility Set Down Note: | No designated area is provided. The station front may be used for set down purposes. |
| Helpline Contact: | Yes |
| Helpline Contact (Phone number): | 0800 138 5560 text relay 18001 0800 138 5560 |
| Helpline Opening Hours: | Monday to Sunday 24 hours |

The information in this document was generated 04/08/2020 08:32:07