

Woodbridge

Address

Woodbridge station
Station Road
Woodbridge
IP12 4AU

General information

Station Operator:	LE
Station Code:	WDB
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Monday-Saturday 08:00-20:00 Sunday 10:00-20:00 Bank Holidays 09:00-18:00

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

Customer Help Points:	Yes
Customer Help Points Note:	Located on each platform.

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	Florist
Station Buffet:	Yes
Station Buffet Note:	Café
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Council Managed Car Park
Operator:	Local Council
Spaces:	72
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	13
Type:	Stands
Location:	Near station entrance, and on platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Replacement transport stops at the entrance to the station car park
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	local bus services

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	Independent step free access to both platforms but a stepped footbridge between platforms within the station. Access to the Lowestoft platform is from the carpark and step free access to the Ipswich bound platform is via the level crossing on an unmarked road off Quayside Road (passing the boat sales sheds on the left.) Distance from one platform to the other by road is approximately 200m or 4 minutes walk
Accessible Taxis:	No
Accessible Taxis Note:	Details of nearest taxis are shown on station information poster
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Note: ticket machine is card only (not cash)
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 028 28 78
Helpline Contact Note:	08:00 - 20:00
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

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