

West Croydon

Address

West Croydon station
London Road
Croydon
CR0 2TA

Ticket office

Monday to Friday:	6:25 AM to 8:15 PM
Saturday:	6:25 AM to 8:15 PM
Sunday:	8:10 AM to 5:45 PM

Station details

Alerts

Un-booked assistance? No problem.

This station offers assistance to customers who have not pre-booked any passenger assistance. We recognise that some customers already travel without having pre-booked assistance. Assistance can still be pre-booked for travel from/to this station

General information

Station Operator:	LO
Station Code:	WCY
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	No
Travelcard:	Zone 5
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: London Overground, Southern

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Help Points:	Yes
Customer Help Points Note:	Help points on platforms 3 and 4. Customer assistance office on platform 1.

Station facilities

ATM Machine:	No
ATM Machine Note:	Located on concourse Located by the ticket office
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	News agent High street shops
Station Buffet:	Yes
Station Buffet Note:	Coffee shop
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No

Passenger Information Systems: DepartureScreens, Announcements

Car parking

Car parking: No

Cycling

Cycle Storage Availability: Yes

Sheltered: yes

Spaces: 12

Type: Stands

Location: Platform 4

Cycle Storage CCTV: Yes

Other transport

Location for rail replacement services: Bus Stop B5 in Station Road

Due to ongoing works, the stops for Rail Replacement bus services at West Croydon bus station are subject to regular change. Please check with local staff if intending to use this service.

Taxi Rank: Yes

Taxi Rank Note: Information on taxis from this station is available at www.traintaxi.co.uk

Bus Service: No

Accessibility

Accessible Booking Office Counter: Yes

Accessible Public Telephones: No

National Key Toilets: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: Yes

Step Free Access Note: Step-free access via car park and side gate to platforms 1 and 3 (to London). Step-free access via separate entrance to platform 4 (to Sutton). Both side gates are kept locked but have help buttons to request use and are remotely operated. Both are available from first to last train.

Accessible Taxis: No

Accessible Ticket Machines: Yes

Impaired Mobility Set Down: No

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