

Westcliff

Address

Westcliff station
Station Road
Westcliff-on-Sea
SS0 7SB

Ticket office

Monday to Friday:	5:45 AM to 4:45 PM
Saturday:	7:00 AM to 3:15 PM
Sunday:	7:30 AM to 3:00 PM

General information

Station Operator:	CC
Station Code:	WCF
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validator:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: c2c

Passenger services

Lost Property Contact Available:	No
Phone number:	03457 44 44 22
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Monday - Friday, 08:00 - 20:00 Saturday - Sunday - Public Holiday 09:00 - 16:00 Closed Christmas Day - Boxing Day 0345 744 4422 (option 3, followed by option 3) contact@c2craill.net
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Shops Note:	Newsagent
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1. The National key toilets are located on Platform 1; these toilets are operated by a RADAR key.
Waiting Room:	No

Waiting Room Note:	Platform 2
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	National Car Parks Ltd
Spaces:	46
Annual Charge:	£1053.00
Daily Charge:	£7.30
Monthly Charge:	£105.30
Off Peak Charge:	£3.10
Three Monthly Charge:	£306.00
Weekly Charge:	£27.70
Car Parking Contact Available:	No
Phone number:	0845 050 70 80
Website:	Go to website
Note:	Please note that the off peak parking rate applies after 10:00, Mondays to Fridays, all day Saturday and Sunday and on Bank Holidays

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	14
Type:	Stands
Location:	Located in station car park
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Exit the station via platform 1: - If travelling towards London, cross Station Road and wait by bus stop - If travelling towards Southend, wait by bus stop outside platform 1 entrance
Taxi Rank:	Yes
Taxi Rank Note:	Platform 2 (Shoeburyness bound)
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	Customer Service Staff
Accessible Public Telephones:	No
National Key Toilets:	Yes
National Key Toilets Note:	Platform 1. This can be accessed using a radar key.
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	There are no lifts at the station, but step free access is available to both platforms from street level
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Outside both station entrances
Helpline Contact:	Yes
Helpline Contact (Phone number):	03457 44 44 22
Helpline Opening Hours:	Monday to Sunday 24 hours