

Walton-on-Thames

Address

Walton-on-Thames station
Station Avenue
Walton-on-Thames
KT12 1NR

Ticket office

Monday to Friday:	6:10 AM to 8:40 PM
Saturday:	6:10 AM to 8:40 PM
Sunday:	8:10 AM to 7:40 PM

General information

Station Operator:	SW
Station Code:	WAL
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Outside the station entrance and in booking hall

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Please contact our Customer Service Centre on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Help points are available on all platforms

Station facilities

ATM Machine:	Yes
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1. The National key toilets are located in the Booking Hall on Platform 1; these toilets are operated by a radar key. The toilet facilities are only available during Ticket Office opening hours.
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	250
Annual Charge:	£649.00
Daily Charge:	£5.70
Monthly Charge:	£70.90
Off Peak Charge:	£3.50

Three Monthly Charge:	£212.70
Weekly Charge:	£25.90
Car Parking Contact Available:	No
Website:	Go to website

Note: Prices are valid from the 28th July 2019

Weekend tickets are available from 1115 Friday £7.90

Off Peak from 1115 Monday to Friday

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	294
Type:	Compound
Location:	Outside Main Station Entrance
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Station forecourt off Station Avenue
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	Yes
National Key Toilets Note:	The National key toilets are located in the Booking Hall on Platform 1; these toilets are operated by a radar key. The toilet facilities are only available during Ticket Office opening hours.
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	Step-free category B station - This station has step-free access from the main entrance to Platform 1 (for trains towards London Waterloo) via a ramp at a gradient of approximately 1:12. There is step-free access from Mayfield Road to Platform 2 (for trains towards Weybridge/ Woking) via a separate entrance and a long ramp at a gradient of approximately 1:20. There is no step-free access between platforms.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 5282100
Helpline Contact Note:	24 hours a day, except Christmas Day and Boxing Day
Helpline Opening Hours:	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

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