

Tonbridge

Address

Tonbridge station
Barden Road
Tonbridge
TN9 1TT

Ticket office

Monday to Friday:	5:40 AM to 9:40 PM
Saturday:	5:40 AM to 9:10 PM
Sunday:	6:30 AM to 9:30 PM

Station details

Alerts

On weekdays, the busiest times at this station are generally between 06:00 and 09:00 and 16:30 and 19:00.

General information

Station Operator:	SE
Station Code:	TON
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southeastern
Ticket Office Note:	On way in to access trains from the main road entrance

Passenger services

Lost Property Contact Available:	Yes
Phone number:	0345 322 7021
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	This station has Secure station accreditation - For more information contact 0345 322 7021
Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	Yes
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Shops Note:	newspapers
Station Buffet:	Yes
Station Buffet Note:	There is a buffet on platform 1 and 2 and also on platform 3.
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	On Platforms 1 and 2 and also platform 3.- Available during staffing hours
Waiting Room:	No
Waiting Room Note:	on all platforms

Passenger Information Systems: DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Saba Park Solutions UK Limited
Spaces:	716
Annual Charge:	£1353.60
Daily Charge:	£7.50
Monthly Charge:	£130.10
Off Peak Charge:	£6.80
Six Monthly Charge:	£777.10
Three Monthly Charge:	£388.50
Weekly Charge:	£35.20
Car Parking Contact Available:	No
Phone number:	03301 235 247
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	220
Type:	Stands
Location:	Platforms 3/4, 1/2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Front of the station
Taxi Rank:	Yes
Taxi Rank Note:	outside station
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	There are standing height and wheelchair height ticket counters available.
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not wheelchair accessible
National Key Toilets:	Yes
National Key Toilets Note:	Platform 1/ 2 and also platform 3- Available during staffing hours
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This station has step free access to all platforms - Step free access to the booking hall from Railway Approach Road. Steps and step free access via lifts down to all platforms from the booking hall. Step free access from the blue badge parking in Barden Road direct to platform 3 and 4 for services away from London. Step free access via the station overbridge and lifts to platforms 1 and 2 for services towards London, Redhill (for Gatwick) and Tunbridge Wells.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available to book
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	booking hall
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524
Helpline Contact Note:	*Helpline closed on Christmas Day