

Thames Ditton

Address

Thames Ditton station
Station Road
Thames Ditton
KT7 0PA

Ticket office

Monday to Friday:	6:40 AM to 1:00 PM
Saturday:	8:00 AM to 1:00 PM
Sunday:	Unavailable

General information

Station Operator:	SW
Station Code:	THD
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	No
Travelcard:	Zone 6
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Platform 1

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Customer Service Centre on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Help points are available on all platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	8
Type:	Wheel Racks

Location:	Platform 1 and 2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	To Surbiton: Embercourt Road Bus Stop opposite Imber X To Hampton Court: Embercourt Road Bus Stop outside Imber X
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	Step-free category B Station - Long and steep ramps to both platforms from separate entrances - gradient up to 1:5 on Platform 2 side, up to 1:8 on Platform 1 side
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 5282100
Helpline Contact Note:	24 hours a day, except Christmas Day and Boxing Day
Helpline Opening Hours:	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

The information in this document was generated 12/08/2020 06:28:29