

# Sway

## Address

Sway station  
Station Road  
Sway  
SO41 6BA

## Ticket office

<b>Monday to Friday:</b>	6:35 AM to 10:00 AM
<b>Saturday:</b>	Unavailable
<b>Sunday:</b>	Unavailable

## General information

<b>Station Operator:</b>	SW
<b>Station Code:</b>	SWY
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes
<b>Ticket Office Note:</b>	On platform 1 next to the ticket office

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	Please contact our Customer Service Centre on 0345 6000 650
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	Help points are available on all platforms

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The toilets are located on Platform 1. The National key toilets are located in the Waiting Room on Platform 1; these toilets are operated by a radar key.
<b>Waiting Room:</b>	No

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Spaces:</b>	32
<b>Annual Charge:</b>	£289.00
<b>Daily Charge:</b>	£2.30
<b>Monthly Charge:</b>	£28.90
<b>Three Monthly Charge:</b>	£86.70
<b>Weekly Charge:</b>	£11.50

<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>
<b>Note:</b>	Prices are valid from the 28th July 2019
	Weekend tickets are available from 1200 Friday £4.70

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	24
<b>Type:</b>	Lockers
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	To Bournemouth: Station Road by Railway Bridge opposite Bus Stop
	To Brockenhurst: Station Road Bus Stop by Railway Bridge
<b>Taxi Rank:</b>	No
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a>

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>National Key Toilets Note:</b>	The National key toilets are located in the Waiting Room on Platform 1; these toilets are operated by a radar key.
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	No
<b>Step Free Access Note:</b>	Step-free category B station - This station has level access from the main entrance to Platform 1 (for trains towards Southampton). There is level access from the car park to Platform 2 (for trains towards Bournemouth/ Weymouth) via a separate entrance. The step-free route between platforms is approximately 300m via the street (please note the station access road on the Platform 2 side has no pavement).
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
<b>Impaired Mobility Set Down:</b>	Yes
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	0800 5282100
<b>Helpline Contact Note:</b>	24 hours a day, except Christmas Day and Boxing Day
<b>Helpline Opening Hours:</b>	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

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