

# London St Pancras International

## Address

London St. Pancras International st  
Pancras Road  
London  
N1C 4QP

## Ticket office

<b>Monday to Friday:</b>	5:45 AM to 10:00 PM
<b>Saturday:</b>	6:00 AM to 9:00 PM
<b>Sunday:</b>	8:00 AM to 10:15 PM

## Station details

### Alerts

On weekdays, the busiest times at this station are generally between 06:00 and 09:30 and between 15:30 and 19:00

### General information

<b>Station Operator:</b>	NR
<b>Station Code:</b>	STP
<b>Staffing Level:</b>	fullTime
<b>CCTV:</b>	Yes

### Ticket buying & collection

<b>Oyster Pre Pay:</b>	Yes
<b>Oyster Validator:</b>	Yes
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Travelcard:</b>	Zone 1
<b>Oyster Comments:</b>	Oyster pay as you go and Travelcards on Oyster are NOT available on Southeastern high speed services. Oyster transactions are only available from the Thameslink ticket office or from self service ticket machines operated by Thameslink and Southeastern.
<b>Oyster Topup:</b>	Yes
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes
<b>Ticket Office Note:</b>	On the station concourse

### Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	0330 024 0215
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	Yes
<b>Customer Services:</b>	Platforms 1-4 and 11-13, along with the domestic departures areas are managed by High Speed 1 (London and Continental Stations).  Platforms 5-10 and the international departures areas are managed by <b>Eurostar</b> .  Platforms A and B and the areas on the low level part of St Pancras, are managed by <b>Network Rail</b> .
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	Yes there is help available at the Thameslink and East Midlands Railway help desks. For mobility assistance or to prebook assistance at London St Pancras please ring 0207 8437688. There is a disability meet point in front of the Main Entrance at London St Pancras International. There is station help points around the station and also station staff who can be identified in blue outfits.

### Station facilities

<b>ATM Machine:</b>	Yes
<b>Baby Change:</b>	Yes
<b>Seated Area:</b>	No
<b>Shops:</b>	Yes
<b>Station Buffet:</b>	Yes
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	Yes
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	CP Plus
<b>Spaces:</b>	322
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	0207 431 4001
<b>Website:</b>	<a href="#">Go to website</a>
<b>Note:</b>	The car park is behind the station on Pancras Road. The road is one-way, accessed from Euston Road.

**Pick up / set down:** on Pancras Road. You cannot leave your vehicle unattended.

Pancras Road is one-way and can only be accessed from Euston Road

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	180
<b>Type:</b>	Compound
<b>Location:</b>	Within car park
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	<b>Midland Road:</b> Currently the taxi pick up is located next to Thameslink station entrance. Soon a large covered queuing area will be available halfway along the lower concourse where passengers can wait for marshalled taxis.  <b>Pancras Road:</b> There are two taxi drop off areas in Pancras Road. One is situated halfway along the old Victorian brick built Barlow shed and is convenient for Eurostar passengers. The second is situated close to the main entrance in the new part of the station and is suitable for passengers travelling within the UK.
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Buses stop on surrounding roads on Euston Road, Midland Road and Pancras Road. All Transport for London buses are accessible and have step free access.

All Transport for London bus routes are served by low-floor vehicles, with a dedicated wheelchair space and an access ramp. They can also 'kneel' to reduce the step-up from the pavement. More info can be found on Transport for London's website [here](#)

More information about Transport for London buses can be found [here](#)

## Accessibility

<b>Accessible Booking Office Counter:</b>	Yes
<b>Accessible Booking Office Counter Note:</b>	Height adjustable ticket counter is only available at East Midlands ticket office.
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>National Key Toilets Note:</b>	There are two accessible toilets in this station that are operated by a radar key. One is next to Eurostar arrivals. Toilet attendants are available too.
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	Yes
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes

<b>Step Free Access Note:</b>	The station entrances are located at street level and provide level access to the lower concourse. There are three lifts on the main concourse to take passengers to and from the upper level UK train platforms and the Rendezvous.
<b>Accessible Taxis:</b>	No
<b>Accessible Taxis Note:</b>	Accessible taxis can be located on Midland Road and Pancras Road
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	yes
<b>Impaired Mobility Set Down:</b>	Yes
<b>Impaired Mobility Set Down Note:</b>	A clearly marked passenger drop off zone is located on Pancras Road which runs parallel to London St Pancras International Station. Blue badge holders may wait for 5 minutes here.  The drop off zone leads directly to the Eurostar departures.  There is also a drop up point on this road next to this for other passengers with 2 minutes waiting.

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