

# Streatham Hill

## Address

Streatham Hill station  
Streatham Hill  
Streatham  
SW2 4SA

## Ticket office

|                          |                    |
|--------------------------|--------------------|
| <b>Monday to Friday:</b> | 6:10 AM to 8:00 PM |
| <b>Saturday:</b>         | 6:40 AM to 8:00 PM |
| <b>Sunday:</b>           | 8:10 AM to 4:45 PM |

## General information

|                          |          |
|--------------------------|----------|
| <b>Station Operator:</b> | SN       |
| <b>Station Code:</b>     | SRH      |
| <b>Staffing Level:</b>   | fullTime |
| <b>CCTV:</b>             | Yes      |

## Ticket buying & collection

|                                |  |
|--------------------------------|--|
| <b>Oyster Pre Pay:</b>         | No   |
| <b>Oyster Validator:</b>       | Yes  |
| <b>Smartcard Issued:</b>       | No   |
| <b>Smartcard Validaton:</b>    | Yes  |
| <b>Travelcard:</b>             | Zone 3   |
| <b>Oyster Comments:</b>        | You can top up pay-as-you-go on Oyster using the self service ticket machines. Oyster Cards cannot be purchased at this station. |
| <b>Oyster Topup:</b>           | Yes  |
| <b>Prepurchase Collection:</b> | Yes  |
| <b>Smartcard Topup:</b>        | No   |
| <b>Ticket Machine:</b>         | Yes  |
| <b>Penalty Fares:</b>          | Applicable Operators: Southern   |

## Passenger services

|   |                               |
|---|-------------------------------|
| <b>Lost Property Contact Available:</b> | Yes                           |
| <b>Website:</b>                         | <a href="#">Go to website</a> |
| <b>Ticket Gate:</b>                     | Yes                           |
| <b>Customer Help Points:</b>            | Yes                           |
| <b>Customer Help Points Note:</b>       | Ticket office and platforms.  |

## Station facilities

|  |   |
|--|---|
| <b>ATM Machine:</b>                    | No  |
| <b>Baby Change:</b>                    | No  |
| <b>Seated Area:</b>                    | Yes   |
| <b>Shops:</b>                          | Yes   |
| <b>Shops Note:</b>                     | Kiosk   |
| <b>Station Buffet:</b>                 | Yes   |
| <b>Station Buffet Note:</b>            | Coffee shop, and a food outlet (seating unavailable)      |
| <b>Telephones (Cards &amp; Coins):</b> | Yes   |
| <b>Toilets:</b>                        | Yes   |
| <b>Waiting Room:</b>                   | No  |
| <b>Waiting Room Note:</b>              | There is a waiting area on platforms 1 but not step free. |
| <b>Passenger Information Systems:</b>  | DepartureScreens, Announcements, ArrivalScreens           |

## Car parking

|                     |    |
|---------------------|----|
| <b>Car parking:</b> | No |
|---------------------|----|

## Cycling

|                                    |               |
|------------------------------------|---------------|
| <b>Cycle Storage Availability:</b> | Yes           |
| <b>Spaces:</b>                     | 12            |
| <b>Type:</b>                       | YES           |
| <b>Location:</b>                   | Station Front |
| <b>Cycle Storage CCTV:</b>         | Yes           |

## Other transport

|  |   |
|--|---|
| <b>Location for rail replacement services:</b> | Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'. |
| <b>Taxi Rank:</b>                              | Yes   |
| <b>Taxi Rank Note:</b>                         | NO  |
| <b>Bus Service:</b>                            | Yes   |
| <b>Bus Service Note:</b>                       | Information to plan your onward journey is available in a printable format <a href="#">here</a> .                     |

## Accessibility

|   |   |
|---|---|
| <b>Accessible Booking Office Counter:</b> | Yes   |
| <b>Accessible Public Telephones:</b>      | No  |
| <b>Accessible Public Telephones Note:</b> | Phone box outside the station   |
| <b>National Key Toilets:</b>              | Yes   |
| <b>National Key Toilets Note:</b>         | Available during staffing hours. Radar key controlled.  |
| <b>Induction Loop:</b>                    | Yes   |
| <b>Wheelchairs Available:</b>             | No  |
| <b>Ramp For Train Access:</b>             | Yes   |
| <b>Step Free Access:</b>                  | Yes   |
| <b>Step Free Access Note:</b>             | This is a Category A station: This station has step-free level access to all platforms via lifts. Assistance Meeting Point is the Ticket Hall beside the ticket gates.                          |
| <b>Accessible Taxis:</b>                  | No  |
| <b>Accessible Ticket Machines:</b>        | Yes   |
| <b>Impaired Mobility Set Down:</b>        | No  |
| <b>Impaired Mobility Set Down Note:</b>   | No dedicated area   |
| <b>Helpline Contact:</b>                  | Yes   |
| <b>Helpline Contact (Phone number):</b>   | Please contact the helpline by phone on 0800 138 1016 or by emailing <a href="mailto:myjourney@southernrailway.com">myjourney@southernrailway.com</a> to ensure that arrangements are in place. |
| <b>Helpline Contact Note:</b>             | The assisted helpline is not available on Christmas Day.  |
| <b>Helpline Opening Hours:</b>            | Monday to Sunday 7:00 AM to 10:00 PM  |

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