

London St Pancras (Intl)

Address

Pancras Road
London
Greater London
NW1 2QP

Ticket office

Monday to Friday:	4:30 AM to 9:30 AM
Saturday:	5:30 AM to 9:00 PM
Sunday:	6:30 AM to 9:00 PM

General information

Station Operator:	ES
Station Code:	SPX
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validator:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Ticket Office and Opposite Departures

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Services:	Platforms 1-4 and 11-13, along with the domestic departures areas are managed by High Speed 1 (London and Continental Stations) . Platforms 5-10 and the international departures areas are managed by Eurostar . Platforms A and B and the areas on the low level part of St Pancras, are managed by Network Rail .
Customer Help Points:	No

Station facilities

ATM Machine:	Yes
ATM Machine Note:	Located on concourse
Baby Change:	Yes
Seated Area:	No
Shops:	No
Shops Note:	Wide range of shops
Station Buffet:	No
Station Buffet Note:	Coffee shop Coffee kiosk Public House/Bar Food outlet (Seating available)
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	34
Type:	Wheel Racks
Location:	To the rear of the ground and first level of the car park.
Cycle Storage CCTV:	Yes

Other transport

Taxi Rank:	Yes
Taxi Rank Note:	PICKUP - Midland Road: Currently the taxi pick up is located next to First Capital Connect station entrance. Soon a large covered queuing area will be available halfway along the lower concourse where passengers can wait for marshalled taxis. DROP OFF - Pancras Road: There are two taxi drop off areas in Pancras Road. One is situated halfway along the old Victorian brick built Barlow shed and is convenient for Eurostar passengers. The second is situated close to the main entrance in the new part of the station and is suitable for passengers travelling within the UK .
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
National Key Toilets Note:	Toilet attendants are available.
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	The station entrances are located at street level and provide level access to the lower concourse. There are three lifts on the main concourse to take passengers to and from the upper level UK train platforms and the Rendezvous.
Accessible Taxis:	No
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	A clearly marked passenger drop off zone is located on Pancras Road which runs parallel to St Pancras International Station. The drop off zone leads directly to the Eurostar departures.

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