

Shepherd's Bush

Address

Shepherd's Bush station
Holland Park Roundabout
Shepherd's Bush
W12 8LB

Ticket office

Monday to Friday:	7:25 AM to 8:30 PM
Saturday:	8:25 AM to 3:00 PM
Sunday:	9:15 AM to 4:30 PM

Station details

Alerts

Un-booked assistance? No problem.

This station offers assistance to customers who have not pre-booked any passenger assistance. We recognise that some customers already travel without having pre-booked assistance. Assistance can still be pre-booked for travel from/to this station

General information

Station Operator:	LO
Station Code:	SPB
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	No
Travelcard:	Zone 2
Oyster Comments:	<p>New Oyster cards can be purchased at some of the self-service ticket machines at this station, in addition to at the ticket office</p>
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: London Overground, Southern
Ticket Office Note:	Main entrance

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	Yes
Customer Help Points:	Yes

Station facilities

ATM Machine:	Yes
ATM Machine Note:	Ticket hall
Baby Change:	No
Seated Area:	No
Shops:	Yes
Shops Note:	Coffee kiosk and photo booth located in the ticket hall. Local shops and the Westfield shopping centre are located opposite the station
Station Buffet:	Yes
Station Buffet Note:	Coffee kiosk Food outlet (Seating unavailable)

Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	No
Sheltered:	no
Spaces:	0
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Use Bus stop D in Ariel Way for westbound services to Clapham Junction
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No

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