

Southbourne

Address

Southbourne station
Stein Road
Southbourne
PO10 8LE

Ticket office

| | |
|-------------------|--------------------|
| Monday: | 6:35 AM to 1:10 PM |
| Tuesday: | 6:35 AM to 1:10 PM |
| Wednesday: | 6:35 AM to 1:10 PM |
| Thursday: | 6:35 AM to 1:10 PM |
| Friday: | 6:35 AM to 1:10 PM |
| Saturday: | 6:35 AM to 1:10 PM |
| Sunday: | Unavailable |

General information

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|--------------------------|----------|
| Station Operator: | SN |
| Station Code: | SOB |
| Staffing Level: | partTime |
| CCTV: | Yes |

Ticket buying & collection

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|--------------------------------|--------------------------------|
| Oyster Pre Pay: | No |
| Oyster Validator: | No |
| Smartcard Issued: | No |
| Smartcard Validaton: | Yes |
| Oyster Topup: | No |
| Prepurchase Collection: | No |
| Smartcard Topup: | Yes |
| Ticket Machine: | Yes |
| Penalty Fares: | Applicable Operators: Southern |

Passenger services

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|---|-------------------------------|
| Lost Property Contact Available: | Yes |
| Website: | Go to website |
| Ticket Gate: | No |
| Customer Help Points: | Yes |
| Customer Help Points Note: | Ticket office and platforms. |

Station facilities

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|--|---|
| ATM Machine: | No |
| Baby Change: | No |
| Seated Area: | Yes |
| Shops: | No |
| Station Buffet: | No |
| Telephones (Cards & Coins): | Yes |
| Toilets: | No |
| Waiting Room: | No |
| Waiting Room Note: | Shelters on both platforms. |
| Passenger Information Systems: | DepartureScreens, Announcements, ArrivalScreens |

Car parking

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|---------------------|----|
| Car parking: | No |
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Cycling

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| Cycle Storage Availability: | Yes |
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|----------------------------|-----|
| Spaces: | 0 |
| Type: | NO |
| Cycle Storage CCTV: | Yes |

Other transport

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| Location for rail replacement services: | Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'. |
| Taxi Rank: | Yes |
| Taxi Rank Note: | NO |
| Bus Service: | Yes |
| Bus Service Note: | Information to plan your onward journey is available in a printable format here . |

Accessibility

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|---|--|
| Accessible Booking Office Counter: | No |
| Accessible Public Telephones: | No |
| National Key Toilets: | No |
| National Key Toilets Note: | No |
| Induction Loop: | Yes |
| Wheelchairs Available: | No |
| Ramp For Train Access: | Yes |
| Step Free Access: | Yes |
| Step Free Access Note: | This is a Category B1 station:Step-free access to both platforms via separate entrances and short, steep ramps (over 1:10 gradient). Access between platforms via level crossing. Assistance Meeting Point is the Ticket Office. |
| Accessible Taxis: | No |
| Accessible Ticket Machines: | Yes |
| Impaired Mobility Set Down: | No |
| Impaired Mobility Set Down Note: | No dedicated area |
| Helpline Contact: | Yes |
| Helpline Contact (Phone number): | Please contact the helpline by phone on 0800 138 1016 or by emailing myjourney@southernrailway.com to ensure that arrangements are in place. |
| Helpline Contact Note: | The assisted helpline is not available on Christmas Day. |
| Helpline Opening Hours: | Monday to Sunday 7:00 AM to 10:00 PM |

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