

Saltcoats

Address

Saltcoats station
Vernon Street
Saltcoats
KA21 5JT

Ticket office

Monday to Friday:	6:23 AM to 6:18 PM
Saturday:	6:23 AM to 6:18 PM
Sunday:	9:40 AM to 7:20 PM

General information

Station Operator:	SR
Station Code:	SLT
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Phone number:	03301 092 833
Website:	Go to website
Ticket Gate:	No
Customer Services:	customer.relations@scotrail.co.uk
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Local Council
Spaces:	101
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
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Sheltered:	no
Spaces:	6
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Buses pick up/drop off from the bus stop on Vernon Street
Taxi Rank:	Yes
Taxi Rank Note:	visit www.traintaxi.co.uk for details of taxis available for hire
Bus Service:	Yes
Bus Service Note:	for details of bus services, visit www.travelinescotland.com or call 0871 200 22 33 (24 hours)

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Card only telephone
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This is a Category B station. Level to both platforms and connecting footbridge with stairs between platforms
	Blue Badge parking bays: 5
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	Tel: 0800 912 2901; 18001 0800 912 2901 (for hard of hearing)

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