

Slough

Address

Slough station
Brunel Way
Slough
SL1 1XW

Ticket office

Monday to Friday:	6:00 AM to 9:30 PM
Saturday:	6:30 AM to 9:30 PM
Sunday:	7:00 AM to 9:30 PM

General information

Station Operator:	GW
Station Code:	SLO
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validator:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Great Western Railway, TfL Rail
Ticket Office Note:	In ticket hall & outside rear entrance

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Please visit GWR Help & Support . Or contact our social media team @gwrhelp .
Customer Help Points:	Yes

Station facilities

ATM Machine:	Yes
ATM Machine Note:	Adjacent station entrance
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Coffee shop
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	Platform 2 and 5. The National key toilets are operated by a RADAR key. The RADAR key is available from station staff upon request.
Waiting Room:	No
Waiting Room Note:	Platforms 3/4 and 5

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	APCOA Parking (UK) Limited
Spaces:	575
Annual Charge:	£1370.00

Daily Charge:	£7.30
Monthly Charge:	£142.00
Three Monthly Charge:	£405.00
Weekly Charge:	£38.00
Car Parking Contact Available:	No
Phone number:	0345 165 2030
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	146
Type:	Stands/racks
Location:	Platform 5 and front of station
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	From station front on Platform 2 side
Taxi Rank:	Yes
Taxi Rank Note:	Range of taxi operators operate in main station forecourt area
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Phones are not accessible
National Key Toilets:	Yes
National Key Toilets Note:	Accessible wc
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Step-free category A station - This station has step-free access to all platforms
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available. Please request staff assistance.
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Set- Down / Pick up Points are available at the station entrance. Assisted travel meeting points - Ticket office main concourse for westward travel. Customer service office platform 5 for eastward travel. Please notify a member of staff.

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