

Stonehouse

Address

Stonehouse station
Burdett Road
Stonehouse
GL10 2JW

Ticket office

Monday to Friday:	6:10 AM to 10:45 AM
Saturday:	7:10 AM to 10:40 AM
Sunday:	Unavailable

General information

Station Operator:	GW
Station Code:	SHU
Staffing Level:	partTime
CCTV:	No

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Great Western Railway
Ticket Office Note:	On Gloucester bound platform

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please see gwr.com for our current customer service contact information or alternatively contact our social media team on @gwrhelp .
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	25
Annual Charge:	£505.00
Daily Charge:	£2.50
Monthly Charge:	£50.00
Three Monthly Charge:	£145.00
Weekly Charge:	£12.50
Car Parking Contact Available:	No

Website: [Go to website](#)

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	6
Type:	Stands
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Outside the Post Office on the main road. Taxis from the main entrance
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	Step-free category B3 station - "Some step-free access, may be in one direction only.

This station has a degree of accessibility but platform 2 can only be accessed via staircase

Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	High speed trains servicing this station are unable to set down or pick up wheelchair passengers. The units which operate every other hour can assist with wheelchairs. Please contact the helpline for further information.

The information in this document was generated 10/08/2020 02:42:08