

Shotton

Address

Shotton Station
Chester Road West
Shotton
CH5 1BX

Ticket office

Monday:	7:30 AM to 12:30 PM
Tuesday:	7:30 AM to 12:30 PM
Wednesday:	7:30 AM to 12:30 PM
Thursday:	7:30 AM to 12:30 PM
Friday:	7:30 AM to 12:30 PM
Saturday:	8:45 AM to 1:45 PM
Sunday:	Unavailable

General information

Station Operator:	AW
Station Code:	SHT
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	Yes
Phone number:	03333 211 202
Website:	Go to website
Ticket Gate:	No
Customer Services:	Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Local Authority
Spaces:	20
Car Parking Contact Available:	No

Phone number: 03333211202

Website: [Go to website](#)

Cycling

Cycle Storage Availability: Yes

Sheltered: no

Spaces: 20

Type: Stands

Location: in the car park

Cycle Storage CCTV: Yes

Other transport

Location for rail replacement services: Wait by the pub at the corner of Alexandra Street and Chester Road West

Taxi Rank: Yes

Taxi Rank Note: Taxi office outside the station.

Bus Service: Yes

Bus Service Note: The nearest bus stops are located outside the station on Chester Road West.

Accessibility

Accessible Booking Office Counter: Yes

Accessible Public Telephones: No

National Key Toilets: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: No

Step Free Access Note: Shotton station is split into two levels. Shotton and Shotton High Level

Shotton - Platforms 1 and 2 - No wheelchair access to Platform 1 (to Chester). Access to Platform 2 (to Holyhead) is via the small car park at the end of Alexandra Street.

Customers advised to travel to Flint and change trains.

Nearest fully accessible station to Shotton - Flint

Shotton High Level - Platform 3 and 4 - No wheelchair access between platforms. Steep paths to platforms via Chester Road West and under bridge.

Nearest fully accessible station to Shotton High Level - Hawarden Bridge

Accessible Taxis: No

Accessible Ticket Machines: Yes

Impaired Mobility Set Down: Yes

Helpline Contact: Yes

Helpline Contact (Phone number): 03333 211202

Helpline Opening Hours: Monday to Sunday 8:00 AM to 8:00 PM

The information in this document was generated 29/10/2020 02:23:13