

# Shepperton

## Address

Shepperton station  
Station Approach  
Shepperton  
TW17 8AN

## Ticket office

<b>Monday to Friday:</b>	6:25 AM to 1:00 PM
<b>Saturday:</b>	8:00 AM to 1:00 PM
<b>Sunday:</b>	9:00 AM to 1:00 PM

## General information

<b>Station Operator:</b>	SW
<b>Station Code:</b>	SHP
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes
<b>Ticket Office Note:</b>	Near the station entrance

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	Please contact our Customer Service Centre on 0345 6000 650
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	Help points are available on all platforms

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Spaces:</b>	7
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	0345 6000 650
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
------------------------------------	-----

<b>Sheltered:</b>	no
<b>Spaces:</b>	36
<b>Type:</b>	Wheel Racks
<b>Location:</b>	Platform 1 and booking hall entrance
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Front of Station in Station Approach off Green Lane (B3366)
<b>Taxi Rank:</b>	No
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a>

## Accessibility

<b>Accessible Booking Office Counter:</b>	Yes
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Step-free category A Station - This station has step-free access to all platforms
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
<b>Impaired Mobility Set Down:</b>	No
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	0800 5282100
<b>Helpline Contact Note:</b>	24 hours a day, except Christmas Day and Boxing Day
<b>Helpline Opening Hours:</b>	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

The information in this document was generated 24/09/2020 02:14:46