

Scunthorpe

Address

Scunthorpe station
Station Road
Scunthorpe
DN15 6PY

Ticket office

Monday to Friday:	5:45 AM to 7:30 PM
Saturday:	5:45 AM to 7:30 PM
Sunday:	8:45 AM to 7:30 PM

Station details

Alerts

From Sunday 02 February 2020 Penalty Fares will apply at this station.

If you wish to take a cycle on ANY TransPennine Express services you MUST make a cycle reservation BEFORE you travel. These can be made up to 15 minutes before the departure time.

How to book a bike space:

- WhatsApp: 07812 223 336
- Twitter: @TPEAssist
- Phone: Call 0345 600 1671 (Option 3)
- Online/App: Reserve your bike when you buy your ticket at tpexpress.co.uk or on our app. Search TPEExpress in the app/play store.
- Booking Office: Cycle reservations can be requested at any booking office.

General information

Station Operator:	TP
Station Code:	SCU
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Northern, TransPennine Express

Passenger services

Lost Property Contact Available:	No
Phone number:	0345 600 1672
Website:	Go to website
Ticket Gate:	No
Customer Services:	To speak to a member of our team please call 0345 600 1671
Customer Help Points:	Yes

Customer Help Points Note:	Help Points are available on both platforms to contact a member of our team in an emergency or for information when the ticket office is closed. When using the Help Point our CCTV will be monitoring your position for the duration of the call.
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Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Shops Note:	News Agent on Platform 1 selling newspapers, magazines, snacks, hot and cold drinks. Opening hours approx 0645 to 1700 Monday to Saturday.
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1. The National key toilets are located on Platform 1; these toilets are operated by a radar key.
Waiting Room:	No
Waiting Room Note:	Waiting rooms are available on both platforms when the station is staffed. Outside of these hours both platforms have a canopy.
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	APCOA on behalf of TransPennine Express
Spaces:	45
Annual Charge:	£510.00
Daily Charge:	£4.40
Monthly Charge:	£63.00
Three Monthly Charge:	£160.00
Weekly Charge:	£20.00
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	15
Type:	Stands
Location:	Platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Outside station entrance
Taxi Rank:	Yes
Taxi Rank Note:	The nearest taxi rank is outside the station.
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	Yes
National Key Toilets Note:	The National key toilets are located on Platform 1; these toilets are operated by a radar key.
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes

Step Free Access Note:	Step free access is provided from the station entrance to all platforms. Lifts are used to provide level access from Platform 1 to Platform 2. This station is partially staffed. The station staffing hours are: Monday to Saturday: 05:30 - 20:00 Sunday: 08:45 - 20:00 Station staff can provide assistance throughout the station and with boarding and alighting the train. Customers requiring assistance should make themselves known to station staff no less than 20 minutes prior to the departure time of their train. Assistance can be requested in advance by contacting the TransPennine Express Assisted Travel Team on 0800 107 2149 (18001 prefix for TextRelay). Outside of staffed station hours, assistance to board and alight the train on platform 1 can be provided by the Conductor. The conductor is usually positioned at the rear of the train. Customers requiring assistance to navigate through the station or access to platform 2 when the station is unstaffed are requested to contact the TransPennine Express Assisted Travel Team on 0800 107 2149 (18001 prefix for TextRelay) to arrange alternative transport to the closest station where assistance can be provided.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	The ticket machine is located on Platform 1.
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 107 2149

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