

Swanley

Address

Swanley station
Station Approach
off Goldsel Road
BR8 8JD

Ticket office

Monday to Friday:	6:00 AM to 6:30 PM
Saturday:	7:00 AM to 7:00 PM
Sunday:	8:00 AM to 2:30 PM

Station details

Alerts

On weekdays, the busiest times at this station are generally between 06:30 and 08:00 and 18:00 and 19:00.

General information

Station Operator:	SE
Station Code:	SAY
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	Yes
Smartcard Validaton:	Yes
Travelcard:	Zone 8
Oyster Comments:	Oyster cards with a pre-loaded deposit only are available from ticket office. Top-up only from self service ticket machine
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southeastern
Ticket Office Note:	On way in to access trains from the car park

Passenger services

Lost Property Contact Available:	Yes
Phone number:	0345 322 7021
Website:	Go to website
Ticket Gate:	No
Customer Services:	This station has Secure station accreditation - For more information contact 0345 322 7021
Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	newspapers
Station Buffet:	Yes
Station Buffet Note:	Coffee kiosk
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	Platform 1 + 2- Available during staffing hours

Waiting Room:	No
Waiting Room Note:	platform 1/2 and 3/4
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Indigo Park Solutions UK Limited
Spaces:	106
Annual Charge:	£1195.20
Daily Charge:	£7.00
Monthly Charge:	£110.50
Off Peak Charge:	£6.20
Six Monthly Charge:	£659.30
Three Monthly Charge:	£329.60
Weekly Charge:	£31.40
Car Parking Contact Available:	No
Phone number:	03301 235 247
Website:	Go to website
Note:	From 1st June - new off peak evening rate (after 18:00) - £1.50

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	36
Type:	Stands
Location:	over bridge
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Main car park outside the booking hall
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	There are standing height and wheelchair height ticket counters available.
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not wheelchair accessible
National Key Toilets:	Yes
National Key Toilets Note:	Platforms 1/2- Available during staffing hours
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This station has step free access to all platforms Step free access available via main entrance from Station Approach Road onto all platforms via lifts. No step free access to station from Everest Place side of station. Stepped access is available from this side as is stepped access to all platforms from the overbridge.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available to book
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	There are Ticket machines in the booking hall and by the entrance to Everest Place.
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524
Helpline Contact Note:	*Helpline closed on Christmas Day