

Saxmundham

Address

Saxmundham station
Station Approach
Saxmundham
IP17 1BW

General information

Station Operator:	LE
Station Code:	SAX
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Monday-Saturday 08:00-20:00 Sunday 10:00-20:00 Bank Holidays 09:00-18:00

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

Customer Help Points:	Yes
Customer Help Points Note:	On each platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Greater Anglia
Spaces:	18
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
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Sheltered:	no
Spaces:	10
Type:	Lockers
Location:	On platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Replacement transport stop on station forecourt
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Local town services only

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	Yes
Step Free Access Note:	Step free access to both platforms via Station Approach Road level crossing. Approximately 30 metres between platforms
Accessible Taxis:	No
Accessible Taxis Note:	Details of nearest taxis are shown on station information poster
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Note: ticket machine is card only (not cash) The ticket machine is located near the waiting room.
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 028 28 78
Helpline Contact Note:	08:00 - 20:00
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

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