

# Salfords (Surrey)

## Address

Salfords station  
Southern Avenue  
Salfords  
RH1 5DE

## Ticket office

**Monday to Friday:** 6:30 AM to 10:35 AM

## General information

**Station Operator:** SN  
**Station Code:** SAF  
**Staffing Level:** partTime  
**CCTV:** Yes

## Ticket buying & collection

**Oyster Pre Pay:** No  
**Oyster Validator:** Yes  
**Smartcard Issued:** No  
**Smartcard Validaton:** Yes  
**Oyster Comments:** You can top up pay-as-you-go on Oyster using the self service ticket machines. Oyster Cards cannot be purchased at this station.  
**Oyster Topup:** Yes  
**Prepurchase Collection:** Yes  
**Smartcard Topup:** No  
**Ticket Machine:** Yes  
**Penalty Fares:** Applicable Operators: Southern

## Passenger services

**Lost Property Contact Available:** Yes  
**Website:** [Go to website](#)  
**Ticket Gate:** No  
**Customer Help Points:** Yes

## Station facilities

**ATM Machine:** No  
**Baby Change:** Yes  
**Seated Area:** Yes  
**Shops:** Yes  
**Shops Note:** News agent  
**Station Buffet:** No  
**Telephones (Cards & Coins):** Yes  
**Toilets:** Yes  
**Waiting Room:** No  
**Waiting Room Note:** Shelter with step on both platforms with seating available.  
**Passenger Information Systems:** DepartureScreens, Announcements, ArrivalScreens

## Car parking

**Car parking:** Yes  
**Name:** Station Car Park  
**Operator:** Saba UK - [www.sabaparking.co.uk/southern-railway](http://www.sabaparking.co.uk/southern-railway)  
**Car Parking Contact Available:** No  
**Phone number:** -  
**Website:** [Go to website](#)

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Spaces:</b>	10
<b>Type:</b>	YES
<b>Location:</b>	Platform 1
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	NO
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a> .

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>National Key Toilets Note:</b>	Available during staffing hours.
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	No
<b>Step Free Access Note:</b>	This is a Category B3 station: Level access to platform 1 (to London). Steps to platform 2 (to Gatwick). Assistance Meeting Point is the Ticket Office.
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	Located on platform 1
<b>Impaired Mobility Set Down:</b>	Yes
<b>Impaired Mobility Set Down Note:</b>	Whilst there is no dedicated area, there is ample space for impaired mobility set down / pick up in the car park
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	Please contact the helpline by phone on 0800 138 1016 or by emailing <a href="mailto:myjourney@southernrailway.com">myjourney@southernrailway.com</a> to ensure that arrangements are in place.
<b>Helpline Contact Note:</b>	The assisted helpline is not available on Christmas Day.
<b>Helpline Opening Hours:</b>	Monday to Sunday 7:00 AM to 10:00 PM

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