

Sandwell & Dudley

Address

Sandwell & Dudley station
Bromford Road
West Bromwich
B70 7JD

Ticket office

Monday to Friday:	5:20 AM to 8:00 PM
Saturday:	5:20 AM to 7:00 PM
Sunday:	8:00 AM to 7:00 PM

General information

Station Operator:	WM
Station Code:	SAD
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Sandwell & Dudley Station is accredited by the Secure Station Scheme**
Customer Help Points:	Yes
Customer Help Points Note:	On both platforms

Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	Yes
Toilets Note:	The toilets are located outside the Main Ticket Office at the station entrance. The National key toilets are located outside the Main Ticket Office; these toilets are operated by a RADAR key. A RADAR key is available from station staff upon request. All toilet facilities are available: Monday - Friday 05:20-20:00, Saturday 05:20-19:00 and Sunday 08:00-19:00. The toilet facilities are not available when the Ticket Office is closed.
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Network West Midlands
Spaces:	374
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	20
Type:	Stands
Location:	Station Car Park
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	In the event of engineering the bus/coach will collect from: Picks up/sets down on Bromford Road at the public service bus stop next to the steps/ramp to the station front.
Taxi Rank:	Yes
Taxi Rank Note:	Sandwell and Dudley (SAD) Station Sandwell 0121 563 0080 Dudley 01384 230010 Oldbury 0121 5412222
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	None
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	Yes
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Access to front of station via steps or ramp. Level access from top of ramp and car park into Booking Hall, then 17 steps up to Birmingham platform (1), or lift, or 12 steps down to subway level, or lift. Additional direct level access into subway from side street. From subway, 30 steps up to Wolverhampton platform, or lift.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

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