

St Albans Abbey

Address

St Albans Abbey station
Holywell Hill
St Albans
AL1 2DN

Station details

Alerts

Please note that this station is unstaffed. Passengers requiring assistance getting on and off the train are strongly advised to pre-book so a member of staff can be present to help them. This can be done by calling Assisted Travel on 0800 092 4260.

General information

Station Operator:	LN
Station Code:	SAA
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	A Ticket Vending Machine is located at the station entrance.

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	<p>Please contact our Contact Centre team on: 0333 311 0006 Who are open during the following times:</p> <p>Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day.</p> <p>**St. Albans Abbey station is accredited by the Secure Station Scheme**</p>

Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park

Operator:	Indigo
Spaces:	20
Annual Charge:	£432.00
Daily Charge:	£4.50
Monthly Charge:	£54.00
Weekly Charge:	£17.00
Car Parking Contact Available:	No
Phone number:	0330 1235 247
Website:	Go to website
Note:	Website: https://uk.parkindigo.com/en/west-midlands-trains

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	20
Type:	Stands
Location:	station platform
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Towards Watford - Public Service bus stop A/Rail Replacement bus stop on A5183 on Holywell Hill near to the station entrance car park.
	Towards St Albans - Public Service bus stop B/Rail Replacement bus stop on A5183 on Holywell Hill.
Taxi Rank:	No
Bus Service:	No

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Level access to single platform from car park
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	A Ticket Vending Machine is located on Platform One.
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	Pick-up possible in car park.
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248997
Helpline Contact Note:	Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

The information in this document was generated 24/09/2020 01:51:11