

Rowley Regis

Address

Rowley Regis station
Station Road
Rowley Regis
B65 0LJ

Ticket office

Monday:	6:00 AM to 7:00 PM
Tuesday:	6:00 AM to 7:00 PM
Wednesday:	6:00 AM to 7:00 PM
Thursday:	6:00 AM to 7:00 PM
Friday:	6:00 AM to 8:00 PM
Saturday:	6:00 AM to 8:00 PM
Sunday:	10:00 AM to 3:00 PM

General information

Station Operator:	WM
Station Code:	ROW
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	A Ticket Vending Machine is located on Platform One.

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Rowley Regis Station is accredited by the Secure Station Scheme**
Customer Help Points:	Yes
Customer Help Points Note:	On both platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Network West Midlands
Spaces:	0
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	38
Type:	Stands
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	In the event of engineering the bus/coach will collect from: Picks up/sets down on Station Road, located at the main entrance to the station building.
Taxi Rank:	Yes
Taxi Rank Note:	Four Star 01384 894344, A to B 01384 353535, A and A 01384 893939.
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	There is an accessible Ticket Office window at Rowley Regis station. The counter on this window can be lowered to help wheelchair users and other customers.
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Step-free access to Kidderminster platform via ramp. Step-free access to Birmingham platform via ramp. Step-free access between platforms is 120m. Platform to train ramp kept in Booking Hall. 3 entrances to Booking Hall - 2 step free and 1 via steps.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	A Ticket Vending Machine is available on Platform One.
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

The information in this document was generated 10/08/2020 02:49:27