

# Rhyl

## Address

Rhyl station  
Bodfar Street  
Rhyl  
LL18 1AT

## Ticket office

<b>Monday to Friday:</b>	6:20 AM to 7:20 PM
<b>Saturday:</b>	7:00 AM to 8:00 PM
<b>Sunday:</b>	9:15 AM to 4:45 PM

## General information

<b>Station Operator:</b>	AW
<b>Station Code:</b>	RHL
<b>Staffing Level:</b>	fullTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validator:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes
<b>Ticket Office Note:</b>	Booking hall

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Phone number:</b>	03333 211 202
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	Yes
<b>Customer Services:</b>	Contact our Customer Relations team directly via the customer webform at <a href="http://www.tfwrail.wales">www.tfwrail.wales</a>
<b>Customer Help Points:</b>	Yes

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The toilets are located on Platform 1. The National key toilets are located on Platform 1; these toilets are operated by a radar key.
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Rhyl Railway Station
<b>Operator:</b>	Local Authority
<b>Spaces:</b>	100
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	01824 706 101

<b>Website:</b>	<a href="#">Go to website</a>
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## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	10
<b>Type:</b>	Stands
<b>Location:</b>	on Platform 1 by stairs
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Wait at Bay 6 in the adjoining bus station
<b>Taxi Rank:</b>	No
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	There is a bus station located outside the railway station front.

Buy a Rhyl **PlusBus** ticket with your train ticket for discount-priced unlimited bus travel around the town. For details visit [www.PlusBus.info](http://www.PlusBus.info)

## Accessibility

<b>Accessible Booking Office Counter:</b>	Yes
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>National Key Toilets Note:</b>	The National key toilets are located on Platform 1; these toilets are operated by a radar key.
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	Yes
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	The platforms are accessible. The platforms are connected via lifts and a footbridge.
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	Cash/Card machines available. Credit/Debit card machine only when ticket office is closed.
<b>Impaired Mobility Set Down:</b>	Yes
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	03333 211202
<b>Helpline Opening Hours:</b>	Monday to Sunday 8:00 AM to 8:00 PM

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