

Rugeley Trent Valley

Address

Rugeley Trent Valley station
Colton Road
Rugeley
WS15 3HA

General information

Station Operator:	WM
Station Code:	RGL
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	A Ticket Vending Machine is located at the station entrance.

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Rugeleytrenmt Valley Station is accredited by the Secure Station Scheme**
Customer Help Points:	Yes
Customer Help Points Note:	On both platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Indigo
Spaces:	24
Annual Charge:	£615.00
Daily Charge:	£6.00
Monthly Charge:	£72.00
Weekly Charge:	£22.50
Car Parking Contact Available:	No
Phone number:	0330 1235 247

Website:	Go to website
Note:	Car parking charges will apply at this station from 19th January 2015. Until then parking is free.

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	16
Type:	Stands
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	In the event of engineering the bus/coach will collect from: In station car park alongside station entrance
Taxi Rank:	Yes
Taxi Rank Note:	Rugeley Trent Valley (RGL) Station Aline 01889 577774 Chase 01889 584548 60/61 01889 586061
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	None
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	Step-free access to platform 3 via short slope. 30 steps up to footbridge then 30 steps down to platforms 1 and 2 (island). No step free access to island platform.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248997
Helpline Contact Note:	Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

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