

Riding Mill

Address

Riding Mill station
Riding Mill
Riding Mill
NE44 6EP

General information

Station Operator:	NT
Station Code:	RDM
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	No
Smartcard Topup:	No
Ticket Machine:	No
Penalty Fares:	Applicable Operators: Northern

Passenger services

Lost Property Contact Available:	No
Phone number:	08002006060
Website:	Go to website
Ticket Gate:	No
Customer Services:	08002006060
Customer Help Points:	Yes
Customer Help Points Note:	Platform 1

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Waiting Room Note:	No waiting rooms available at the station. Shelters provided on both platforms.
Passenger Information Systems:	Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	5
Car Parking Contact Available:	No
Website:	Go to website
Note:	A small car park by the side of platform 2.

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	8

Type: Stands
Cycle Storage CCTV: Yes

Other transport

Location for rail replacement services: Pick Up / Drop Off at the bus stops on St James Terrace (Outside the Wellington Pub for Newcastle & opposite for Carlisle)

Taxi Rank: No

Bus Service: Yes

Bus Service Note: There is a bus stop close to the station. Busline 0871 200 2233

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: Yes

Step Free Access Note: Level access to CAR platform, stepped access to NCL platform via footbridge or a 10-minute walk via a footpath. Step free access from car park to station entrance

Accessible Taxis: No

Accessible Ticket Machines: No

Impaired Mobility Set Down: Yes

Impaired Mobility Set Down Note: Step free access from car park to station entrance

Helpline Contact: Yes

Helpline Contact (Phone number): 0800 138 5560 text relay 18001 0800 138 5560

Helpline Opening Hours: Monday to Sunday 24 hours

The information in this document was generated 04/08/2020 09:00:10