

Risca & Pontymister

Address

Risca & Pontymister station
Station Approach, off Park Road
Risca
NP11 6BB

General information

Station Operator:	AW
Station Code:	RCA
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	Yes
Phone number:	03333 211 202
Website:	Go to website
Ticket Gate:	No
Customer Services:	Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens

Car parking

Car parking:	Yes
Name:	Risca & Pontymister Station Car Park
Operator:	Local Authority
Spaces:	94
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	4
Type:	Lockers
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services: Rail replacement services depart from the bus stops on Maryland Road.

Taxi Rank: No

Bus Service: No

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

National Key Toilets: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: Yes

Step Free Access Note: The platforms are accessible. Platform 1 (to Ebbw Vale) is accessible from the car park. Access to Platform 2 (to Cardiff) is via Mill Street, however this involves a long detour. There is no set down and pick up point for Platform 2.

Accessible Taxis: No

Accessible Ticket Machines: Yes

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 03333 211202

Helpline Opening Hours: Monday to Sunday 8:00 AM to 8:00 PM

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