

Prestwick Town

Address

Prestwick Town station
Station Road
Prestwick
KA9 1AQ

Ticket office

Monday to Friday:	6:35 AM to 5:50 PM
Saturday:	6:35 AM to 5:50 PM
Sunday:	9:10 AM to 4:50 PM

General information

Station Operator:	SR
Station Code:	PTW
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Phone number:	03301 092 833
Website:	Go to website
Ticket Gate:	No
Customer Services:	customer.relations@scotrail.co.uk
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Cafe
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Waiting Room:	Yes
Passenger Information Systems:	Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	104
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
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Sheltered:	no
Spaces:	6
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Buses pick up/drop off from the station car park
Taxi Rank:	Yes
Taxi Rank Note:	visit www.traintaxi.co.uk for details of taxis available for hire
Bus Service:	Yes
Bus Service Note:	for details of bus services, visit www.travelinescotland.com or call 0871 200 22 33 (24 hours)

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
National Key Toilets Note:	Not Wheelchair accessible to all platforms
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	This is a Category B station. Level from car park to platform 2 and steep ramp to platform 1. The Passenger Assist meeting point is at the respective platforms
	Blue Badge parking bays: 2
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	Tel: 0800 912 2901; 18001 0800 912 2901 (for hard of hearing)

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