

Pentre-Bach

Address

Pentre-Bach station
Station Approach
Pentre-Bach
CF48 4BD

General information

Station Operator:	AW
Station Code:	PTB
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	No
Smartcard Topup:	No
Ticket Machine:	No

Passenger services

Lost Property Contact Available:	Yes
Phone number:	03333 211 202
Website:	Go to website
Ticket Gate:	No
Customer Services:	Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	No
Sheltered:	no
Spaces:	0
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Wait at the bus stops adjacent to the station entrance
Taxi Rank:	No
Bus Service:	Yes

Bus Service Note: The nearest bus stops are in Merthyr Road

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	The platform is accessible. The Local Council has installed a compliant ramp adjacent to the platform to provide access from the road for passengers with reduced mobility.
Accessible Taxis:	No
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	03333 211202
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

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