

# Pembroke Dock

## Address

Pembroke Dock station  
Diamond Street  
Pembroke Dock  
SA72 6HN

## General information

<b>Station Operator:</b>	AW
<b>Station Code:</b>	PMD
<b>Staffing Level:</b>	unstaffed
<b>CCTV:</b>	No

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Phone number:</b>	03333 211 202
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	Contact our Customer Relations team directly via the customer webform at <a href="http://www.tfwrail.wales">www.tfwrail.wales</a>
<b>Customer Help Points:</b>	No

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	No
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	DepartureScreens, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	National Car Parks Ltd
<b>Spaces:</b>	20
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	03450 507 080
<b>Website:</b>	<a href="#">Go to website</a>
<b>Note:</b>	Visit <a href="http://www.ncp.co.uk">www.ncp.co.uk</a> for parking prices.

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	no
<b>Spaces:</b>	10

<b>Type:</b>	Stands
<b>Cycle Storage CCTV:</b>	No

## Other transport

<b>Location for rail replacement services:</b>	Wait in the station car park
<b>Taxi Rank:</b>	No
<b>Bus Service:</b>	No

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>Accessible Public Telephones Note:</b>	at entrance to car park
<b>National Key Toilets:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	The platform is accessible.
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	This machine does not accept cash. Payment is by major debit and credit cards only.
<b>Impaired Mobility Set Down:</b>	No
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	03333 211202
<b>Helpline Opening Hours:</b>	Monday to Sunday 8:00 AM to 8:00 PM

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