

# Pollokshields West

## Address

Pollokshields West station  
Darnley Road  
Pollokshields  
G41 5HT

## General information

<b>Station Operator:</b>	SR
<b>Station Code:</b>	PLW
<b>Staffing Level:</b>	unstaffed
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	03301 092 833
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	<a href="mailto:customer.relations@scotrail.co.uk">customer.relations@scotrail.co.uk</a>
<b>Customer Help Points:</b>	Yes

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	No
<b>Waiting Room:</b>	Yes
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements

## Car parking

<b>Car parking:</b>	No
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## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	no
<b>Spaces:</b>	10
<b>Type:</b>	Stands
<b>Cycle Storage CCTV:</b>	No

## Other transport

<b>Location for rail replacement services:</b>	Buses pick up/drop off on Darley Road
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	visit <a href="http://www.traintaxi.co.uk">www.traintaxi.co.uk</a> for details of taxis available for hire
<b>Bus Service:</b>	Yes

**Bus Service Note:** for details of bus services, visit [www.travelinescotland.com](http://www.travelinescotland.com) or call 0871 200 22 33 (24 hours)

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	No
<b>Step Free Access:</b>	No
<b>Step Free Access Note:</b>	This is a Category C station. No step free access - stairs to Island platform
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Impaired Mobility Set Down:</b>	No
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	Tel: 0800 912 2901; 18001 0800 912 2901 (for hard of hearing)

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