

Purfleet

Address

Purfleet station
London Road
Purfleet
RM19 1PP

Ticket office

Monday to Friday:	6:15 AM to 9:50 AM
Saturday:	Unavailable
Sunday:	Unavailable

Station details

Alerts

The ticket office opening times at this station have been amended due to the Coronavirus pandemic. You can find the current opening times [here](#).

General information

Station Operator:	CC
Station Code:	PFL
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Comments:	Oyster top-up only from self-service ticket machine. <div><div>
 </div> <div>>The nearest Oyster Ticket Shop that can issue new Oyster Cards is at Purfleet General Stores, 5 Station Terrange, London Road Purfleet, Essex, RM19 1PL.</div> <div>
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Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: c2c
Ticket Office Note:	Platform 1

Passenger services

Lost Property Contact Available:	No
Phone number:	03457 44 44 22
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Monday - Friday, 08:00 - 20:00 Saturday, Sunday and Public Holidays: 09:00 - 16:00 Closed Christmas Day and Boxing Day 0345 744 4422 (option 3, followed by option 3) contact@c2crail.net
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
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Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Outside station entrance
Telephones (Cards & Coins):	No
Toilets:	No
Toilets Note:	The National key toilets are located on Platform 1; these toilets are operated by a RADAR key.
Waiting Room:	No
Waiting Room Note:	Platform 1 Booking Hall
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	National Car Parks Ltd
Spaces:	17
Annual Charge:	£956.00
Daily Charge:	£6.80
Monthly Charge:	£94.20
Off Peak Charge:	£3.10
Three Monthly Charge:	£276.00
Weekly Charge:	£25.20
Car Parking Contact Available:	No
Phone number:	0845 050 70 80
Website:	Go to website
Note:	Please note that the off peak parking rate applies after 10:00, Mondays to Fridays, all day Saturday and Sunday and on Bank Holidays

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	40
Type:	Two Tier Rack
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	For rail replacement buses towards Barking, use the bus stop outside Purfleet General Stores For rail replacement buses towards Grays / Tilbury, use the bus stop opposite Purfleet General Stores
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Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	Customer Service Staff
Accessible Public Telephones:	No
National Key Toilets:	No
National Key Toilets Note:	Platform 1. This can be accessed using a radar key.
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	There are no lifts at the station, but step free access is available to both platforms via the level crossing/ramps
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes

Impaired Mobility Set Down Note:	Outside station entrance
Helpline Contact:	Yes
Helpline Contact (Phone number):	03457 44 44 22
Helpline Opening Hours:	Monday to Sunday 24 hours

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