

Penarth

Address

Penarth station
Stanwell Road
Penarth
CF64 3DQ

Ticket office

Monday:	8:00 AM to 1:30 PM
Tuesday:	8:00 AM to 1:30 PM
Wednesday:	8:00 AM to 1:30 PM
Thursday:	8:00 AM to 1:30 PM
Friday:	8:00 AM to 1:30 PM
Saturday:	8:00 AM to 1:30 PM
Sunday:	Unavailable

General information

Station Operator:	AW
Station Code:	PEN
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	Yes
Phone number:	03333 211 202
Website:	Go to website
Ticket Gate:	No
Customer Services:	Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales
Customer Help Points:	No
Customer Help Points Note:	Ticket office for advice only

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, ArrivalScreens

Car parking

Car parking:	Yes
Operator:	Transport for Wales
Spaces:	15
Car Parking Contact Available:	No

Phone number:	03333211202
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	10
Type:	Stands
Location:	on the platform
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Wait in the station car park outside the station entrance
Taxi Rank:	No
Bus Service:	No

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	The platform is accessible.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	This machine does not accept cash. Payment is by major debit and credit cards only.
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	03333 211202
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

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