

# Orrell

## Address

Orrell station  
Church Road  
Orrell  
WN5 8TH

## General information

|                          |           |
|--------------------------|-----------|
| <b>Station Operator:</b> | NT        |
| <b>Station Code:</b>     | ORR       |
| <b>Staffing Level:</b>   | unstaffed |
| <b>CCTV:</b>             | Yes       |

## Ticket buying & collection

|                                |                                |
|--------------------------------|--------------------------------|
| <b>Oyster Pre Pay:</b>         | No                             |
| <b>Oyster Validator:</b>       | No                             |
| <b>Smartcard Issued:</b>       | Yes                            |
| <b>Smartcard Validaton:</b>    | No                             |
| <b>Oyster Topup:</b>           | No                             |
| <b>Prepurchase Collection:</b> | No                             |
| <b>Smartcard Topup:</b>        | Yes                            |
| <b>Ticket Machine:</b>         | Yes                            |
| <b>Penalty Fares:</b>          | Applicable Operators: Northern |

## Passenger services

|   |                               |
|---|-------------------------------|
| <b>Lost Property Contact Available:</b> | No                            |
| <b>Phone number:</b>                    | 08002006060                   |
| <b>Website:</b>                         | <a href="#">Go to website</a> |
| <b>Ticket Gate:</b>                     | No                            |
| <b>Customer Services:</b>               | 08002006060                   |
| <b>Customer Help Points:</b>            | Yes                           |
| <b>Customer Help Points Note:</b>       | Platforms 1&2                 |

## Station facilities

|  |                                 |
|--|---------------------------------|
| <b>ATM Machine:</b>                    | No                              |
| <b>Baby Change:</b>                    | No                              |
| <b>Seated Area:</b>                    | Yes                             |
| <b>Shops:</b>                          | No                              |
| <b>Station Buffet:</b>                 | No                              |
| <b>Telephones (Cards &amp; Coins):</b> | Yes                             |
| <b>Toilets:</b>                        | No                              |
| <b>Waiting Room:</b>                   | No                              |
| <b>Waiting Room Note:</b>              | no shelter only                 |
| <b>Passenger Information Systems:</b>  | DepartureScreens, Announcements |

## Car parking

|                     |    |
|---------------------|----|
| <b>Car parking:</b> | No |
|---------------------|----|

## Cycling

|                                    |        |
|------------------------------------|--------|
| <b>Cycle Storage Availability:</b> | Yes    |
| <b>Sheltered:</b>                  | no     |
| <b>Spaces:</b>                     | 4      |
| <b>Type:</b>                       | Stands |
| <b>Cycle Storage CCTV:</b>         | Yes    |

## Other transport

|  |   |
|--|---|
| <b>Location for rail replacement services:</b> | Pick Up / Drop Off at the bus stops on Church Street outside the station entrance. (Station side for Kirkby, opposite side for Wigan) |
| <b>Taxi Rank:</b>                              | Yes   |
| <b>Taxi Rank Note:</b>                         | <a href="http://www.traintaxi.co.uk">www.traintaxi.co.uk</a>  |
| <b>Bus Service:</b>                            | Yes   |
| <b>Bus Service Note:</b>                       | On Church Street for buses to St Helen's or Wigan. Busline 0871 200 2233  |

## Accessibility

|   |  |
|---|--|
| <b>Accessible Booking Office Counter:</b> | No   |
| <b>Accessible Public Telephones:</b>      | No   |
| <b>Induction Loop:</b>                    | Yes  |
| <b>Wheelchairs Available:</b>             | No   |
| <b>Ramp For Train Access:</b>             | Yes  |
| <b>Step Free Access:</b>                  | No   |
| <b>Step Free Access Note:</b>             | Access to station via a path (12 paces) off Church Street, down a ramp (23 paces, 1:8 slope) and then for services towards Wigan and Manchester: straight down 24 steps onto the platform, whilst for services to Kirkby continue across the footbridge (16 paces), turn left and down 24 steps onto the platform. |
| <b>Accessible Taxis:</b>                  | No   |
| <b>Accessible Ticket Machines:</b>        | Yes  |
| <b>Impaired Mobility Set Down:</b>        | No   |
| <b>Impaired Mobility Set Down Note:</b>   | No designated area is provided. Street set down only available.  |
| <b>Helpline Contact:</b>                  | Yes  |
| <b>Helpline Contact (Phone number):</b>   | 0800 138 5560 text relay 18001 0800 138 5560   |
| <b>Helpline Opening Hours:</b>            | Monday to Sunday 24 hours  |

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