

# Nairn

## Address

Nairn station  
Cawdor Road  
Nairn  
IV12 4QS

## Ticket office

<b>Monday to Friday:</b>	8:10 AM to 3:14 PM
<b>Saturday:</b>	8:10 AM to 3:14 PM
<b>Sunday:</b>	Unavailable

## General information

<b>Station Operator:</b>	SR
<b>Station Code:</b>	NRN
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validator:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	03301 092 833
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	<a href="mailto:customer.relations@scotrail.co.uk">customer.relations@scotrail.co.uk</a>
<b>Customer Help Points:</b>	Yes

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	Yes
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	Yes
<b>Station Buffet Note:</b>	Cafe
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The toilets are located in the Waiting Room. The toilets can be electronically opened by staff in the Ticket Office. The toilet facilities are only available during Ticket Office opening hours.
<b>Waiting Room:</b>	Yes
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Spaces:</b>	50
<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	no
<b>Spaces:</b>	12
<b>Type:</b>	Lockers
<b>Cycle Storage CCTV:</b>	No

## Other transport

<b>Location for rail replacement services:</b>	Buses pick up/drop off from the station car park
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	visit <a href="http://www.traintaxi.co.uk">www.traintaxi.co.uk</a> for details of taxis available for hire
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	for details of bus services, visit <a href="http://www.travelinescotland.com">www.travelinescotland.com</a> or call 0871 200 22 33 (24 hours)

## Accessibility

<b>Accessible Booking Office Counter:</b>	Yes
<b>Accessible Public Telephones:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	No
<b>Step Free Access Note:</b>	This is a Category C station. Level to platform 1, level access to platform 2 via Balbalair road (rough ground) and connecting footbridge with stairs between platforms
	Blue Badge parking bays: 2
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Impaired Mobility Set Down:</b>	Yes
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	Tel: 0800 912 2901; 18001 0800 912 2901 (for hard of hearing)

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