

Neilston

Address

Neilston station
Station Road
Neilston
G78 3EE

Ticket office

Monday to Friday:	6:58 AM to 10:15 PM
Saturday:	6:58 AM to 10:15 PM
Sunday:	9:10 AM to 4:50 PM

General information

Station Operator:	SR
Station Code:	NEI
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Phone number:	03301 092 833
Website:	Go to website
Ticket Gate:	No
Customer Services:	customer.relations@scotrail.co.uk
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located in the Waiting Room. The toilet facilities are only available during Ticket Office opening hours.
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	30
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	14
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Buses pick up/drop off from the station car park, Station Road
Taxi Rank:	Yes
Taxi Rank Note:	visit www.traintaxi.co.uk for details of taxis available for hire
Bus Service:	Yes
Bus Service Note:	for details of bus services, visit www.travelinescotland.com or call 0871 200 22 33 (24 hours)

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	This is a Category B station. Ramps to both platforms and connecting footbridge with stairs
	Blue Badge parking bays: 2
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	Tel: 0800 912 2901; 18001 0800 912 2901 (for hard of hearing)

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