

New Beckenham

Address

New Beckenham station
Lennard Road
Beckenham
BR3 1QN

Ticket office

Monday to Friday:	6:20 AM to 1:00 PM
Saturday:	7:20 AM to 2:00 PM
Sunday:	Unavailable

Station details

Alerts

On weekdays, the busiest times at this station are generally between 07:00 and 08:00 and 17:30 and 19:00.

General information

Station Operator:	SE
Station Code:	NBC
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	Yes
Smartcard Validaton:	Yes
Travelcard:	Zone 4
Oyster Comments:	Oyster cards with a pre-loaded deposit only are available from ticket office. Top-up only from self-service ticket machine(s)
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southeastern
Ticket Office Note:	On way in to access trains off Lennard Road entrance

Passenger services

Lost Property Contact Available:	Yes
Phone number:	0345 322 7021
Website:	Go to website
Ticket Gate:	No
Customer Services:	This station has Secure station accreditation - For more information contact 0345 322 7021
Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Coffee kiosk
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Waiting Room Note:	in booking hall only available when staff are present

Passenger Information Systems: DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking: No

Cycling

Cycle Storage Availability: Yes

Sheltered: yes

Spaces: 26

Type: Stands

Location: Platform 1 beyond subway, and Platform 2

Cycle Storage CCTV: No

Other transport

Location for rail replacement services: Towards London - Bus stop A on Copers Cope Road.

Towards Hayes - Bus stop B on Copers Cope Road.

Taxi Rank: No

Bus Service: Yes

Bus Service Note: Information to plan your onward journey is available in a printable format [here](#)

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

Accessible Public Telephones Note: Public telephones are not wheelchair accessible

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: No

Step Free Access Note: This station has a degree of step-free access to the platform, which may be in both directions or in one direction only - please check details - Step free access to both platforms . No step free interchange between platforms.

Accessible Taxis: No

Accessible Taxis Note: Accessible taxis are available to book

Accessible Ticket Machines: Yes

Accessible Ticket Machines Note: station forecourt

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524

Helpline Contact Note: *Helpline closed on Christmas Day

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