

Melton (Suffolk)

Address

Melton station
Station Road
Melton
IP12 1LT

General information

Station Operator:	LE
Station Code:	MES
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Monday-Saturday 08:00-20:00 Sunday 10:00-20:00 Bank Holidays 09:00-18:00

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	Butcher
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Operated by Greater Anglia
Spaces:	21
Daily Charge:	£3.00
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	12
Type:	Stands
Location:	on forecourt and platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Substitute bus services stop outside station layby
Taxi Rank:	Yes
Taxi Rank Note:	There is a phone to call a taxi, on station frontage
Bus Service:	No

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	Yes
Step Free Access Note:	Single platform station. Step free access to the platform is via the car park
Accessible Taxis:	No
Accessible Taxis Note:	Details of nearest taxis are shown on station information poster
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 028 28 78
Helpline Contact Note:	08:00 - 20:00
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

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