

# MetroCentre

## Address

Metrocentre station  
Gateshead Metro Centre  
Gateshead  
NE11 9GA

## General information

<b>Station Operator:</b>	NT
<b>Station Code:</b>	MCE
<b>Staffing Level:</b>	unstaffed
<b>CCTV:</b>	No

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	No
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	No
<b>Penalty Fares:</b>	Applicable Operators: Northern

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	08002006060
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	08002006060
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	Platform 1

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	No
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements

## Car parking

<b>Car parking:</b>	No
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## Cycling

<b>Cycle Storage Availability:</b>	No
<b>Sheltered:</b>	no
<b>Spaces:</b>	0
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Replacement transport will pick up/drop off at the bus stop on the station front.
<b>Taxi Rank:</b>	No
<b>Bus Service:</b>	Yes

**Bus Service Note:**

None close by. Busline 0871 200 2233

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Access via lifts that operate whilst ever services are operating through the station.
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	No
<b>Impaired Mobility Set Down:</b>	No
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	0800 138 5560 text relay 18001 0800 138 5560
<b>Helpline Opening Hours:</b>	Monday to Sunday 24 hours

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