

Margate

Address

Margate station
Station Approach
Margate
CT9 5AD

Ticket office

Monday to Friday:	6:15 AM to 7:30 PM
Saturday:	6:15 AM to 7:30 PM
Sunday:	9:10 AM to 4:40 PM

Station details

Alerts

The lift to platforms 2 & 3 at Margate is out of use.

General information

Station Operator:	SE
Station Code:	MAR
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southeastern
Ticket Office Note:	On way in to access trains

Passenger services

Lost Property Contact Available:	Yes
Phone number:	0345 322 7021
Website:	Go to website
Ticket Gate:	No
Customer Services:	0345 322 7021
Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	Yes
ATM Machine Note:	Next to the ticket office
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	newspapers
Station Buffet:	Yes
Station Buffet Note:	Buffet
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	Waiting Room- Available during staffing hours
Waiting Room:	No

Waiting Room Note:	platforms 1 and 3
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Saba Park Solutions UK Limited
Spaces:	110
Annual Charge:	£615.40
Daily Charge:	£3.70
Monthly Charge:	£56.50
Off Peak Charge:	£2.80
Six Monthly Charge:	£339.60
Three Monthly Charge:	£169.30
Weekly Charge:	£16.00
Car Parking Contact Available:	No
Phone number:	03301 235 247
Website:	Go to website
Note:	From 1st June - new off peak evening rate (after 18:00) - £1.50

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	60
Type:	Stands
Location:	Platform 1 country end
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Front of the station, next to the Premier Inn.
Taxi Rank:	Yes
Taxi Rank Note:	station front
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	There are standing height and wheelchair height ticket counters available.
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not wheelchair accessible
National Key Toilets:	Yes
National Key Toilets Note:	Waiting Room- Available during staffing hours
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This station has step free access to all platforms - Step free access from booking hall to platform 1 for services towards Ramsgate. Step free access to all other platforms and interchange via lifts. Stepped access to platforms 2,3 and 4 via subway.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available to book
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	station forecourt
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524
Helpline Contact Note:	*Helpline closed on Christmas Day