

Llandudno

Address

Llandudno station
Augusta Street
Llandudno
LL30 2AF

Ticket office

Monday to Friday:	8:30 AM to 3:00 PM
Saturday:	9:15 AM to 3:45 PM

General information

Station Operator:	AW
Station Code:	LLD
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	Yes
Phone number:	03333 211 202
Website:	Go to website
Ticket Gate:	No
Customer Services:	Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales
Customer Help Points:	Yes
Customer Help Points Note:	Ticket Office for advice only

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1. The National key toilets are located on Platform 1; these toilets are operated by a radar key. The National key toilets are only available during staffing hours.
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	no

Spaces:	12
Type:	Stands
Location:	In the concourse
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services: Wait at the bus stop on the road outside station

Taxi Rank: No

Bus Service: Yes

Bus Service Note: The nearest bus stops are located on Mostyn Street.

Buy a Llandudno **PlusBus** ticket with your train ticket for discount-priced unlimited bus travel around the town. For details visit www.PlusBus.info

Accessibility

Accessible Booking Office Counter: Yes

Accessible Public Telephones: No

National Key Toilets: Yes

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: Yes

Accessible Taxis: No

Accessible Ticket Machines: Yes

Accessible Ticket Machines Note: This machine does not accept cash. Payment is by major debit and credit cards only.

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 03333 211202

Helpline Opening Hours: Monday to Sunday 8:00 AM to 8:00 PM

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